



Confederation of Indian Industry

GreenPro EcoLabel for Facility Management Services



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1. *Introduction*

Buildings consume a significant amount of resources, including energy and water, and are responsible for a large share of global emissions. The operations of buildings account for 30% of global final energy consumption and 26% of global energy-related emissions. The global construction sector is projected to expand at a compound annual growth rate (CAGR) of 5.13% from 2024 to 2032. The facility management services in a building has vital role to play in offering services with reduced resource consumption leading to lower emissions.

Facility management service incorporating sustainable practices ensures utility supply, comfort, safety and efficiency of the built environment. Those services also help business enterprises in the building in their business operation with least environmental and economic impact.

Against this background, to facilitate the facilitate management services to embrace Green practices, the Green Products and Services Council of CII Godrej GBC has developed the GreenPro Ecolabel for the facility management services with the support of all the stakeholders including the building owners, developers, facility management service providers, OEM's and so on.

GreenPro Ecolabel for facility management services will focus on services offered by the facility owner to the building occupants typically tenants in case of a multitenant facility. The Ecolabel will evaluate the facility management service in terms of service reliability meeting the intended building function alongside addressing the sustainability and climate goals

About GreenPro

GreenPro is a Type – 1 Ecolabel which enables the end users in the building sector and manufacturing sector to choose sustainable products, materials, technologies and services for reducing the environment impacts during the construction, operation and maintenance of their buildings and factories

GreenPro Ecolabel is accredited by Global Ecolabelling Network (GEN) through GENICES – GEN's Internationally Coordinated Ecolabelling System.

A product or a service which bears GreenPro Ecolabel has lower environment impact and contributes significantly for enhancing the performance of Buildings and industries. GreenPro empowers end users with sustainability information and steer them towards sustainable products and services.

2. GreenPro Ecolabel – Life Cycle Approach

The GreenPro Ecolabel for facility management services adopts a holistic approach based on the 'Life Cycle' of the services offered by the facility team to its occupants. The system encourages the facility management service provider to implement measures that would result in environmental, economic and health & wellbeing benefits.

3. Scope

The Ecolabel will address the services offered by facility management either offered by the building owner or a third party in the following building typologies.

- A. Business (Office) – Single Tenant, Multitenant & Owner-occupied buildings
- B. Shopping Complex – Mall, Stand-alone Retail, Super Markets
- C. Hospitality – Hotels and Resorts
- D. Assembly – Multiplex, Theatre, Building used for Transport Services
- E. Health Care – In-patient and out-patient facility
- F. Educational – College, University, Institution, School

The Ecolabel is awarded to the facility management services offered in a building specifically after evaluating their Green features as per this standard.

4. Benefits

GreenPro ecolabel adds value to both the facility management service provider (Building owner / third party service provider) and beneficiary of the services or the tenants. The value addition can be both tangible and intangible.

For Facility management service provider / Building Owner

1. GreenPro Ecolabel differentiates the building facility by offering better systems in place, facility performance and green initiatives.
2. Better branding image & Premium tenant attraction
3. Enhanced energy efficiency, water efficiency, use of renewable energy, minimization waste & resource efficiency and hence reduction in operating cost
4. Retention of existing tenants and renewal of lease for longer periods
5. Enhanced equipment and building lifespan
6. Building facility ready for net zero initiatives

For Tenants

1. Ensured service reliability alongside the green initiatives & innovations
2. Helps in aligning with organizational ESG / Sustainability goals
3. Reduction in operating expenses
4. Improves occupant comfort and wellbeing
5. Time and effort in carrying out due diligence before occupancy.
6. Improves building safety and security.

5. National Priorities addressed in Ecolabelling

GreenPro Ecolabelling addresses the following which are priorities of the Government at the National level:

Water:

Water is a major concern in most parts of the country. Implementation of water efficiency measures, wastewater treatment and reuse are being encouraged to address the water related issues.

Land:

Availability of land and increase in land pollution are major areas of concern. Ecolabelling promotes sustainable solid waste management which results in reduction in landfills and hence reduction in land pollution.

Energy Efficiency:

Ecolabelling encourages the facility owner to adopt energy efficiency improvement measures and reduce their energy consumption which is in line with the National Mission on Enhanced Energy Efficiency.

Renewable Energy:

Ecolabelling encourages the facility owner to invest in renewable power generation and to explore offsite renewable energy purchase. This is in line with Government of India's objective of increasing the contribution of renewable power sources.

A combination of improving energy efficiency and the use of renewable energy leads to support the government's efforts on Climate Change issues.

6. **Development of GreenPro Ecolabel Standards - Services**

GreenPro Ecolabel applies Service specific '**Ecolabeling Standards**' for evaluating the services provider. The facility management service provider can be a building owner or a third party service provider. The ecolabeling standards are developed with the support of respective services committees formed under the aegis of Green products and services council.

The services committee involves all major stakeholders related to the service category including service provider, standard setters, conformity agencies, consultants, user's *et al.* The services committee is led by an expert who is also an unbiased specifier.

6.1 Features of GreenPro – Facility Management Services

The ecolabelling system follows a prescriptive as well as performance-based approach for evaluating the services. The ecolabelling calls for demonstration of facility management services through performance monitoring, SOP's, verification of systems in place, testing, occupant surveys and so on leading to clearly measurable benefits.

GreenPro for facility management services evaluates the following service categories

Utility Service: The ecolabel demands the facility management team reliable supply of energy, water, conditioned space and lighting alongside ensuring resource efficiency and sustainability.

Waste Management Service: The ecolabel demands the facility management team to sustainably manage the solid waste generated encouraging waste segregation, recycling and safe disposal.

Soft Service: The ecolabel demands the facility management team to implement ecofriendly practices in cleaning and landscape maintenance.

Fire Safety and Security: The ecolabel demands the facility team to ensure fire safety and security while following sustainability practices.

Others: The ecolabel encourages the facility team to follow ecofriendly practices in catering and celebrations & events.

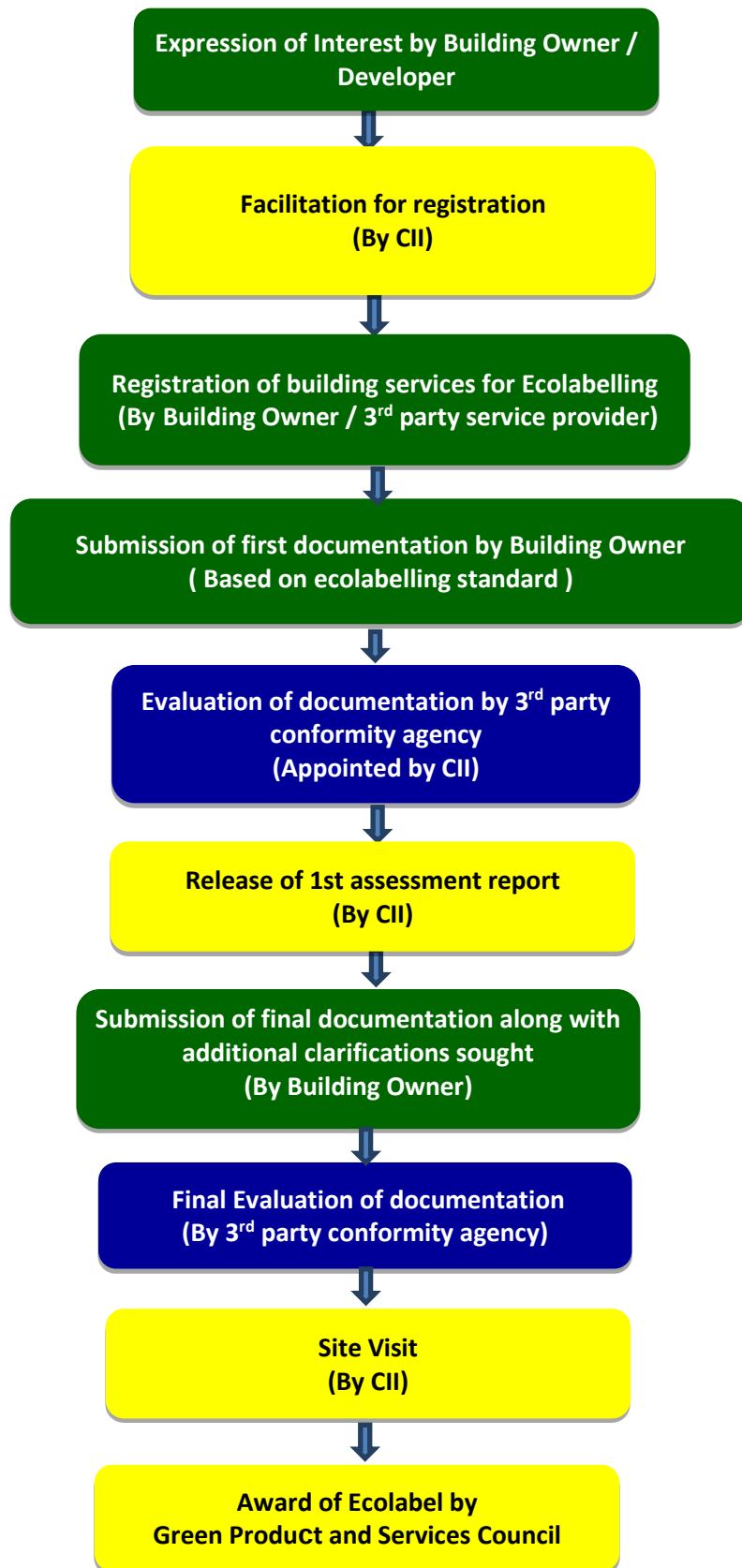
Innovation: Recognize initiatives that are not addressed in this ecolabelling and encourages the facility management team to look beyond the standard.

The facility needs to comply with certain specified mandatory requirements. The mandatory requirements will vary depending upon the service category.

The threshold limit of all the credits is 100. The building facility can apply for the credits depending upon the applicability and gain credit points for the ecolabelling.

7. *Methodology of Ecolabelling*

The step by step methodology for the Ecolabelling is mentioned below.



8. *Evaluation by 3rd party Conformity Agency*

The document submitted by the building Owner or 3rd party service provider will be evaluated by a conformity agency appointed by CII-Godrej GBC.

Conformity agency is a competent 3rd party agency for carrying out service conformity assessment for various services which would involve inspection, audits and documentary review.

9. *Green Product Ecolabelling*

Facility management services of a building facility will be ecolabelled depending upon the number of credit points achieved based on the evaluation of 3rd party conformity agency.

The maximum achievable credit points are 100. The building facility will be ecolabelled if it achieves 50 or more credit points in the evaluation.

10. *Validity of the Ecolabel*

GreenPro Ecolabel is valid for 2 years from the date of award of the ecolabelling with a yearly review for the product / service. At the end of the validity period, the product manufacturer or service provider needs to apply for the renewal of the GreenPro Ecolabelling.

11. *Fee for GreenPro Ecolabelling*

The fee details are available on website www.ciiigreenpro.com The fee details can also be obtained through the contact details mentioned in the manual.

12. *Updation of the Standard*

GreenPro Ecolabelling Standard for Facility management services is the result of Green Product and Services council's efforts towards facilitating market transformation in Green Products and services. The council's endeavor is to periodically update the standard and raise the bar.

The updating of the standard will be taken up with the support of the product or services committee on consensus basis. Updates or addenda will be incorporated and formally communicated to the applicants.

1.4	Space Conditioning	20
1.4.1	Case A : Facility services including both high and low side of HVAC	
	Maintain thermal comfort and indoor air quality as per ASHRAE / ISHRAE standards	5
	Online monitoring and control as part of BMS	5
	Case B : Facility services including only high side	
	Chilled Water supply temperature > 8 deg C	5
1.4.2	Carry out occupant survey once in 6 months	
	> 80% occupants are thermally comfortable – 3 Points > 85% occupants are thermally comfortable – 6 Points > 90% occupants are thermally comfortable – 10 Points	10
1.5	Lighting	3
	Occupant survey indicating: > 80% occupants satisfied with the visual comfort levels – 1 Point > 85% occupants satisfied with the visual comfort levels – 2 Point > 90% occupants satisfied with the visual comfort levels – 3 Point	3
2	Waste Management Service	10
2.1	Segregation of the waste	
	Demonstrate systems in place for segregation of waste at source (Dry, Wet, e-waste & Hazardous waste)	1
2.2	Storage	
	Allocate dedicated spaces for storage of waste as per ECSBC guidelines	1
	Maintain clean and odour free environment around storage areas	1
2.3	Treatment / Disposal	
	Treat 100% of wet and organic waste generated within the site premises (Food waste, Landscape waste etc.)	2
	Agreement with authorized recyclers and disposal agency for handling dry waste, e-waste and hazardous waste	1
2.3	Communication and feedback	
	Communicate to occupants on the details of waste managed on daily basis	2
	Feedback on the cleanliness of the spaces	2

3	Soft Services	10
3.1	Cleaning service	5
3.1.1	Cleaning Systems	
	Space wise cleaning schedule & SOP	1
	Safety gadgets for the service providers	1
	Use of Ecolabelled cleaning chemicals	1
3.1.2	Cleaning Effectiveness	
	Feedback to indicate 80% of the occupants are satisfied with the building cleaning	1
3.1.3	Rodent and Pest Control	
	Utilise sustainable rodent and pest control services	1
3.2	Landscaping	5
3.2.1	Landscape	
	Maintain green vegetation on atleast 15% of site area including ground and built up structures	1
3.2.2	Systems and SOP	
	Landscape maintenance schedule	1
	Use of organic fertilizers and pesticides	1
3.2.3	Feedback	
	Occupant survey on landscape maintenance	2
4	Fire Safety & Security	15
4.1	Fire Safety	8
4.1.1	Systems in place	
	Fire Detection and alarm system	1
	Halon free fire extinguishers	1
	Onsite and offsite emergency plan, Fire escape plan and signages	1
	First aid provisions	1
4.1.2	Initiatives	
	Periodic fire drills once in 3 months or as per local regulation	2
4.1.3	Impact	
	Zero near miss / accidents in 3 years	2
4.2	Security	7
4.2.1	Systems in place	
	Access control for the building occupants	1
	CCTV covering the complete premises	1
4.2.2	Initiatives	
	Digitalization of entry and exit records for people and materials	2
4.2.3	Impact	
	Feedback from tenants	3

5	Others	5
5.1	Catering	4
	Include option of healthy menu with calorie details	1
	Initiatives to minimize food waste generation	1
	Feedback	2
5.2	Celebrations and Events	1
	Initiatives taken to make the event green in terms of use of eco-friendly materials, reduction in waste generation, avoidance of single use plastics etc.	1
6	Innovation	5
6.1	Innovation : Each innovative measure will gain 1 Credit Point.	4
6.2	Other Credentials, Awards and Accolades	1
Sub Total		100

GREENPRO ECOLABEL

FOR

Facility Management Services

Mandatory Requirements

A building facility shall comply to the following requirements to apply for achieving GreenPro Ecolabel for the facility management services offered:

1. All statutory compliances requirements including environmental clearance, Occupancy certificate, consent for operation from the concerned state pollution control board and clearance from chief electrical inspector general and any other requirements as applicable to the building.
2. Have an environment Policy at organization level highlighting the organization's intentions to reduce the environment impact during the operation and maintenance of the building by addressing energy, water and material consumption
3. Meet all the mandatory requirements specified as part of each credit of the ecolabelling standard.

Documents Required:

The building facility to provide a copy of the following

1. Environmental clearance certificate
2. Occupancy certificate
3. Consent for operation from the state pollution control board
4. CEIG clearance certificate
5. Environment Policy

1.0 Utility Services

Points:55

Credit 1.1: Energy Services

Points: 10

Intent

To offer uninterrupted quality power supply and reduce carbon emissions by enhancing efficiency and contribution from renewable sources.

Mandatory Requirement

The facility should have an Energy Management System with submetering at systems level covering more than 75% of total energy consumption.

Award of Points

Credits	Criteria	Proposed Credit Points
1.1.1	Quality	
	Demonstrate downtime of the energy supply in the facility is less than < 0.1% based on previous one year data	2
	The Total Harmonic Distortion (THD) should not exceed limits specified in IEE 519-2022 standard.	1
1.1.2	Efficiency	
	Demonstrate maximum demand achieved is minimum of 80% of total contract demand based on previous one year data. Note: Demand can be normalized based on percentage of occupancy.	1
	Maintain an average power factor more than 0.99 (Monthly Average)	1
1.1.3	Renewables	
	Onsite renewable energy generation of minimum 1% of the total energy demand > 1% - 1 Point > 2% - 2 Point	2
	Offsite renewable energy purchase of minimum 25% of the total energy demand > 25% - 1 Point > 50% - 2 Point	2
	The building facility has to demonstrate that the economic benefits of renewable energy utilization is passed on to their tenants by producing the relevant documents.	1
Sub Total		10

Exemplary Performance

Renewable energy generation / purchase exceeding the proposed threshold will be considered for exemplary performance.

Documentation Required

1. Single Line Diagram highlighting energy management system and submetering.
 - a. Meter wise energy consumption details with calculation demonstrating energy consumption at submeter level is atleast 75% of the total energy consumption.
 - b. Calibration certificates of energy meters.
2. Provide documents for installed power backups with Automatic Transfer Switch (ATS) panels or calculation demonstrating the downtime of less than 0.1 % based on the log details from energy management system.
 - Downtime due to natural calamities can be excluded
3. Energy bill from the electricity board month wise for the last one year
4. Power quality audit report carried out within last one year.
5. Month wise onsite renewable energy consumption data for the past one year.

Credit 1.2: Utility Equipment Performance**Points: 15****Intent**

To offer utility services with high performing equipment having lower energy consumption and the related emissions.

Award of Points**Case A**

This is applicable for utility equipment that are less than 15 years old.

Monitor performance of energy intensive equipment periodically (Atleast once in a year). The equipment accounting for major energy consumption eg: chillers, pumps, cooling towers, AHU fans, ventilation fans shall be monitored.

No	Name of the equipment	Design efficiency % or design energy performance	Operating efficiency or operating energy performance	% deviation of	Action taken to improve the performance

Credits	Criteria	Proposed Credit Points
	Maintain the weighted average of deviation Less than 15 % - 10 Points Less than 10% - 15 Points	15
Sub Total		15

Note: Weighted average can be estimated based on the following

$$\text{Weighted Average of Deviation} = \frac{\sum \text{Energy consumption of the equipment} \times \% \text{ of deviation}}{\sum \text{Energy consumption of equipment}}$$

Case B

If the utility equipment are more than 15 years old, In addition to the case A criterion, the facility has to demonstrate that the performance of the existing equipment is atleast 90% of the performance of the new equipment as per ECSBC or ASHRAE 90.1 Standard.

Documentation Required

1. Design performance of the equipment or name plate performance details
2. Operating performance as per the format mentioned in award of points section

Credit 1.3: Water Supply**Points: 7****Intent**

To offer quality water supply on continuous basis while reducing the burden on the sources of water supply and related environmental impacts.

Mandatory Requirement

Generate alternate water within the premises by treating 100% of the wastewater as per CPCB norms and harvesting minimum of 1 day rainfall.

Award of Points

Credits	Criteria	Proposed Credit Points
1.3.1	Availability of quality water	
	Potable water as per CPCB quality standards to be available all 365 days.	1
1.3.2	Use of Alternate Water (Treated wastewater, harvested water & purchased treated wastewater)	
	≥ 50% of the total consumption – 2 Points ≥ 75% of the total consumption – 4 Points	4
	The building facility has to demonstrate that the economic benefits of alternate water is passed on to their tenants by producing the relevant documents.	2
Sub Total		7

Documentation Required

1. Water balance on yearly basis highlighting the quantity of potable water, treated wastewater, harvested water and their consumptions at the user ends. (Exclude Drinking Water)
2. Testimonial from atleast of 3 tenants highlighting the availability of water throughout the year.
3. Water test certificates from a NABL accredited laboratory for the following,
 - a. Potable Water
 - b. Treated Wastewater

Note: Testing of water needs to be carried out once in 3 months

Credit 1.4: Space Conditioning**Points: 20****Intent**

To offer tenants thermally comfortable living conditions with enhanced indoor air quality.

Award of Points

Credits	Criteria	Proposed Credit Points
1.4.1	Case A : Facility services including both high and low side of HVAC	
	Maintain thermal comfort and indoor air quality as per ASHRAE / ISHRAE standards	5
	Online monitoring and control as part of BMS	5
	Case B : Facility services including only high side	
	Chilled Water supply temperature > 8 deg C	5
1.4.2	Carry out occupant survey once in 6 months	
	Occupant survey indicating: > 80% occupants are thermally comfortable – 3 Points > 85% occupants are thermally comfortable – 6 Points > 90% occupants are thermally comfortable – 10 Points	10
Sub Total		20

Documentation Required**Case - A**

1. Provide indoor air quality data space wise if online monitoring and control system is available as part of BMS

(Or)

Report of Indoor Air Quality Audit conducted in the past not more than 6 months

Case - B

1. Provide the details of chilled water temperature at the inlet of each AHU space wise.

Credit 1.5: Lighting**Points: 3****Intent**

To enhance visual comfort of occupants by providing appropriate level of natural / artificial lighting.

Award of Points

Conduct an occupant satisfaction survey once in six months for all the tenants for their visual comfort in the areas that are under the control of facility management.

Credits	Criteria	Proposed Credit Points
	Occupant survey indicating: > 80% occupants satisfied with the visual comfort levels – 1 Point > 85% occupants satisfied with the visual comfort levels – 2 Point > 90% occupants satisfied with the visual comfort levels – 3 Point	3
Sub Total		3

Documentation Required

1. Online occupant comfort survey details

2. Waste Management Service

Points: 10

Intent

To offer sustainable waste management solutions for the solid waste generated within the building premises.

Award of Points

Credits	Criteria	Proposed Credit Points
2.1	Segregation of the waste	
	Demonstrate systems in place for segregation of waste at source (Dry, Wet, e-waste & Hazardous waste)	1
2.2	Storage	
	Allocate dedicated spaces for storage of waste as per ECSBC guidelines	1
	Maintain clean and odour free environment around storage areas	1
2.3	Treatment / Disposal	
	Treat 100% of wet and organic waste generated within the site premises (Food waste, Landscape waste etc.)	2
	Agreement with authorized recyclers and disposal agency for handling dry waste, e-waste and hazardous waste	1
2.3	Communication and feedback	
	Communicate to occupants on the details of waste managed on daily basis	2
	Feedback on the cleanliness of the spaces	2
Sub Total		10

Documentation Required

1. Narrative on Waste collection & segregation mechanism with photographic evidence.
2. Highlight the storage spaces allocated for waste management in the site plan.
3. Documentation on systems in place for treating the wet waste.
4. Agreement with authorized recyclers and disposal agencies.
5. Sample communications and feedback forms

3.0 Soft Services

Points: 10

Credit 3.1: Cleaning service

Points: 5

Intent

To offer sustainable cleaning services to maintain a clean and healthy environment in the building.

Award of Points

Credits	Criteria	Proposed Credit Points
3.1.1	Cleaning Systems	
	Space wise cleaning schedule & SOP	1
	Safety gadgets for the service providers	1
	Use of Ecolabelled cleaning chemicals	1
3.1.2	Cleaning Effectiveness	
	Feedback to indicate 80% of the occupants are satisfied with the building cleaning	1
3.1.3	Rodent and Pest Control	
	Utilise sustainable rodent and pest control services	1
Sub Total		5

Documentation Required

1. A copy of cleaning schedule & SOP.
2. Details of safety gadgets provided to the service providers.
3. Invoices for purchase of Ecolabelled cleaning chemicals.
4. Details of the feedback received
5. Documentary evidence for greenness of rodent and pest control services utilized

Credit 3.2: Landscaping**Points: 5****Intent**

To provide green landscaping services so as to maintain the landscape as a stress relieving space for the occupants.

Award of Points

Credits	Criteria	Proposed Credit Points
3.2.1	Landscape	
	Maintain green vegetation on atleast 15% of site area including ground and built up structures	1
3.2.2	Systems and SOP	
	Landscape maintenance schedule	1
	Use of organic fertilizers and pesticides	1
3.2.3	Feedback	
	Occupant survey on landscape maintenance	2
Sub Total		5

Note

Minimum of 15% landscape is required for the facilities services to apply for credits 3.2.2 & 3.2.3.

Only Native and adaptive species are considered as a part of landscape

Documentation Required

1. Site plan indicating breakup of vegetated area on ground and built structures.
 - a. Photographs of vegetated areas on ground and built structures.
 - b. List of plant and tree species
2. Narrative Maintenance schedule details and SOP
3. Documents for purchase of organic fertilizers and pesticides
4. Details of feedback

4.0 Fire Safety & Security

Points:15

Credit 4.1: Fire Safety

Points: 8

Intent

To provide sustainable fire and safety services to prevent fire accidents within the building and reduce emissions related to use of fire extinguishers.

Award of Points

Credits	Criteria	Proposed Credit Points
4.1.1	Systems in place	
	Fire Detection and alarm system	1
	Halon free fire extinguishers	1
	Onsite and offsite emergency plan, Fire escape plan and signages	1
	First aid provisions	1
4.1.2	Initiatives	
	Periodic fire drills once in 3 months or as per local regulation	2
4.1.3	Impact	
	Zero near miss / accidents in 3 years	2
Sub Total		8

Documentation Required

1. Narrative on systems in place highlighting fire detection, alarm system, fire extinguishing system, onsite and offsite emergency plan, fire escape plan, signage & first aid provision with supporting photographs.
2. Details of fire drills conducted in the last one year.
3. Report on near miss or accidents occurred within the building if any signed by the head of facility services.

Credit 4.2: Security**Points: 7****Intent**

To provide security services to ensure the safety of occupants and the property.

Award of Points

Credits	Criteria	Proposed Credit Points
4.2.1	Systems in place	
	Access control for the building occupants	1
	CCTV covering the complete premises	1
4.2.2	Initiatives	
	Digitalization of entry and exit records for people and materials	2
4.2.3	Impact	
	Feedback from tenants	3
Sub Total		7

Documentation Required

1. Narrative and supporting photographs on the security system.
2. Details of the feedback

5.0 Others

Points: 5

Credit 5.1: Catering

Points: 4

Intent

To provide healthier food options for the occupants for enhancing their health and well being.

Award of Points

Credits	Criteria	Proposed Credit Points
	Include option of healthy menu with calorie details	1
	Initiatives to minimize food waste generation	1
	Feedback	2
	Sub Total	4

Documentation Required

1. Narrative and supporting photographs on healthy menu option.
2. Details of initiatives taken for reduction of food waste & quantity of food waste generated per day for the last one year.
3. Details of feedback received

Credit 5.2: Celebrations and Events**Points: 1****Intent**

To conduct celebrations and events in an ecofriendly manner.

Award of Points

Credits	Criteria	Proposed Credit Points
	Initiatives taken to make the event green in terms of use of eco-friendly materials, reduction in waste generation, avoidance of single use plastics etc.	1
Sub Total		1

Documentation Required

1. Narrative and supporting documents on the initiatives taken.

6.0 Innovation

Points: 5

Intent

Recognize initiatives that are not addressed in this ecolabelling but have a profound impact in protecting the environment.

Award of Points

- As part of the credit, the facility management team can apply for four innovative measures If the implemented measures meet any one of the following criteria:
 - Any environmental measure not covered in the Certification but addressed by the facility management service provider
 - Any measure surpassing the credit threshold of any of the credits included as part of this Certification
- Receipt of Awards & accolades.

Credits	Criteria	Proposed Credit Points
6.1	Innovation : Each innovative measure will gain 1 Credit Point.	4
6.2	Other Credentials, Awards and Accolades	1
Sub Total		5

Documentation Required

1. Details of the innovative measures highlighting the Intent and the measured Impacts.
2. Copy of the certificates for the details of Awards & accolades obtained

ABOUT CII - GREEN PRODUCTS & SERVICES COUNCIL

The Green Products and Services Council was formed by CII-Sohrabji Godrej Green Business Centre, CII's Developmental Institute on Green Practices & Businesses.

The objective of the Council is to facilitate Green Product Market Transformation in India.

The Council is committee-based, member-driven and consensus-focused. The Council Involves all major stakeholders including Government, Product Manufacturers, Standard Developers, Conformity Agencies, Product Testing Laboratories, Academia.

The Green Products and Services Council presently offers GreenPro Certification for Materials, Products and Technologies. The Standards are developed based on consensus by Technical Committees involving all major stakeholders

ABOUT CONFEDERATION OF INDIAN INDUSTRY (CII)

Works to create and sustain an environment conducive to the development of India, partnering Industry, Government and civil society, through advisory and consultative processes.

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